

How to Rectify a Missing, Illegible or Incorrect Shipping Mark for Australian Product in Meat

Use Case for Rectifying Missing, Illegible or Incorrect Shipping Marks.

A rejection notice will be issued for cartons that have a missing or illegible shipping mark. If the load is uploaded into Meat Messaging with all carton barcodes attached to the consignment, you will be able to provide this document as evidence to the inspector for re-stamping.

Why it is possible to Remark Australian Cartons through Meat Messaging in the U.S.

These instructions are related to FSIS Directive 9900.5 Rev. 2 that was released on the 21st of December 2020. Section E Procedures for Correcting Shipping Marks when Using Barcodes, Part 4 / b states “A report provided by the exporters that links the barcodes to the lot identified of the foreign inspection certificate”. Meat messaging provided that report by searching a single barcode and returning the full consignment list of carton barcodes. Refer to: https://www.fsis.usda.gov/sites/default/files/media_file/2021-02/9900.5.pdf.

IMPORTANT: The establishment must be FSIS listed to use the directive above to remark missing shipping marks. First view this full list to see if the establishment is eligible to use this protocol here: <https://reports.meatmessaging.info/endorsed-est>

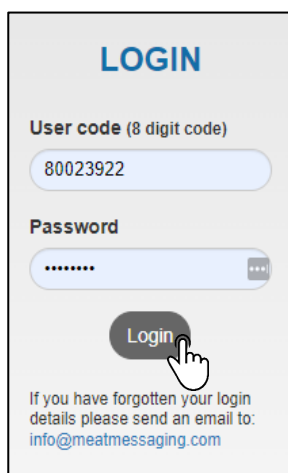
Simple Desktop/PC Instructions for Remarking Cartons

Step 1:

Login to Meat Messaging

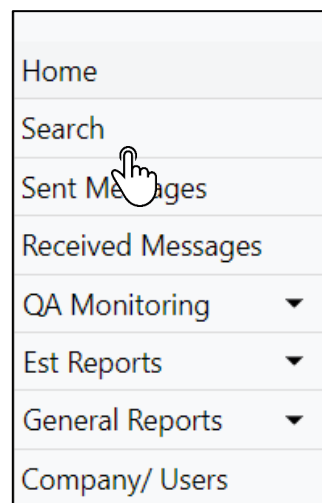
<https://www.meatmessaging.org> and login with your usercode and password.

If you do not have your username or password, please email info@meatmessaging.com



Step 2:

On the side panel bar, click the search field.



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Step 3:

In the search bar, enter the consignments:

- Health/Inspection Certificate Number
- Shipping Mark Number
- Carton Barcode Number
- Pallet Barcode Number

NOTE: The consignment can be found using the inspection certificate number on the Refused entry notice

U.S. DEPARTMENT OF AGRICULTURE FOOD SAFETY AND INSPECTION SERVICE REFUSED ENTRY NOTIFICATION (Meat, Poultry & Egg Products)	DISTRIBUTION: US Customs Applicant/Broker Importer of Record Retain for Case File	INSPECTION CERTIFICATE NUMBER 12345678
Within 45 days (30 days for egg products) of the Refused Entry Date, this Product must be Removed from the United States, Converted to Animal Food, or Destroyed so that it can no longer be used for Human Food.		2. REFUSED ENTRY DATE 1/4/2023
NO DIVISION OR DIVERSION ALLOWED. PRODUCT MUST BE DISPOSED OF BY: FAILURE TO COMPLY, MAY RESULT IN SEIZURE OF THIS PRODUCT.		3. 45(D) DAY TIME LIMIT DATE 2/18/2023

Meat Messaging Search

Heath cert, Shipping Mark, Message SSCC, Carton or Pallet search (GS1 compliant meat carton barcode [GTIN] or Pallet/ Group [SSCC] barcode)

Step 4:

Once the message details have been found, you have 3 options:

A – ‘Show Export Report’ – Used to Rectify Shipping Marks

B - Send an Advanced Shipping Notice (ASN)

C - Report an issue with the shipment

Last Search: 12345678

Movement Details							
Message SSCC	Shipping date	Message Type	Message Status	Health Certificate	Company Reference	Shipping Mark	Destination
993487310073487500	202301091041	Export	SENT	ABC123			UNITED STATES

Step 5:

The All Carton Serial Number will open. Once it opens, download and save it to your computer.

1 / 3 | 100% | [Icons]

All Carton Serial Number Report

SSCC 993487310073312994	Carton Count	100
Exporter / Consignor	Message File Name	993487310073312994A
Really Good Meats Company Pty Ltd	Message Date	202211221454
1 Slaughter Road	Container Number	
SLAUGHTERVILLE	Gov. Seal No.	
QLD 4999	Carrier Seal No.	

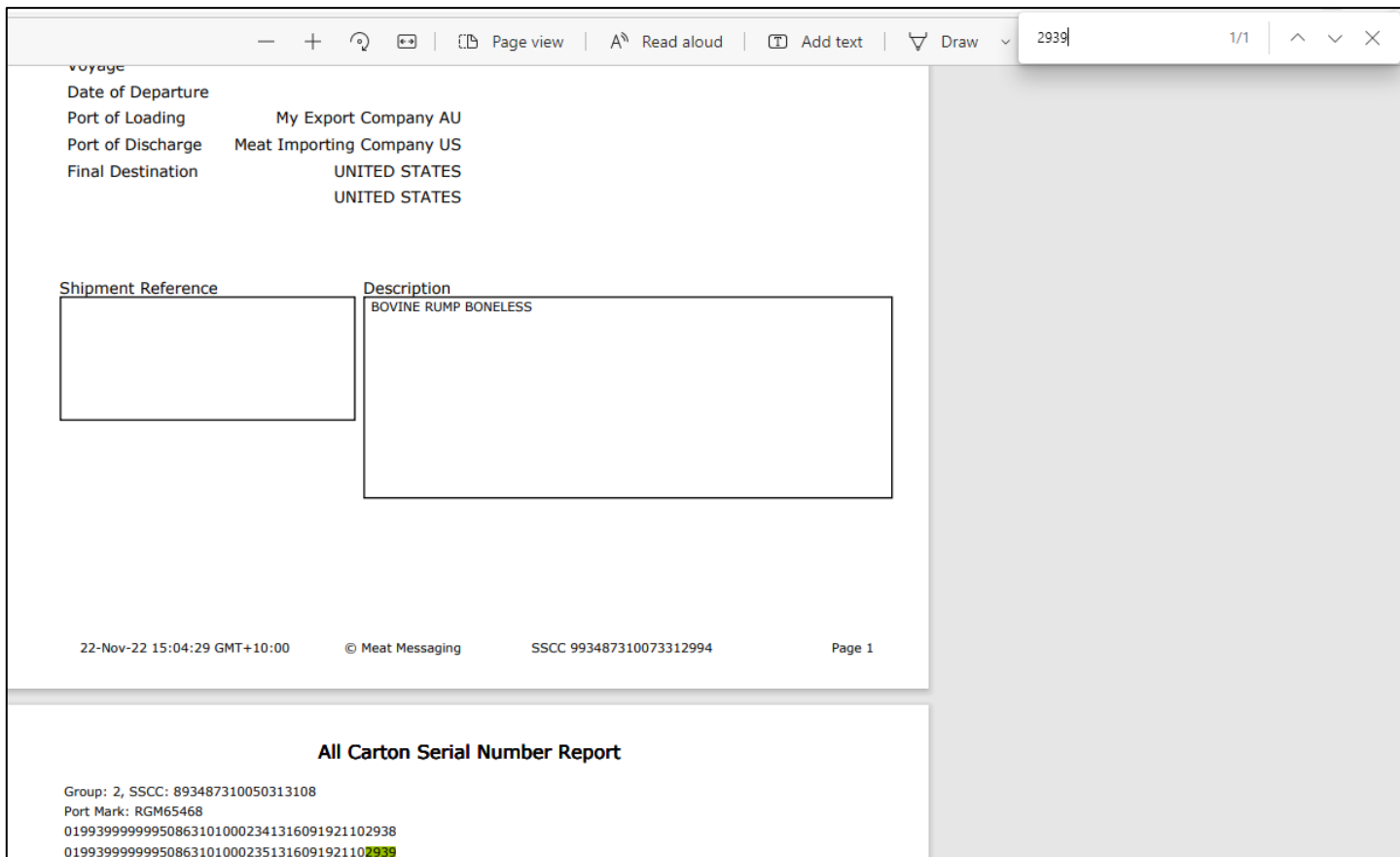


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Step 6:

Open the report in a PDF editor or Microsoft Edge. Press Ctrl + F and search for the missing barcode.



The screenshot shows a PDF report titled "voyage" in a PDF editor. The report contains the following information:

- Voyage Details:**
 - Date of Departure
 - Port of Loading: My Export Company AU
 - Port of Discharge: Meat Importing Company US
 - Final Destination: UNITED STATES
- Shipment Reference:** (Empty box)
- Description:** BOVINE RUMP BONELESS

At the bottom of the report, the following information is displayed:

- 22-Nov-22 15:04:29 GMT+10:00
- © Meat Messaging
- SSCC 993487310073312994
- Page 1

Below the report, the title "All Carton Serial Number Report" is shown, followed by the following information:

- Group: 2, SSCC: 893487310050313108
- Port Mark: RGM65468
- 01993999999508631010002341316091921102938
- 01993999999508631010002351316091921102939

Step 7:

Using the highlighting tool, highlight the carton barcode and then save and print the document.



The screenshot shows the same PDF report as in Step 6, but with the following changes:

- The title "All Carton Serial Number Report" is centered at the top of the report area.
- The information at the bottom is the same as in Step 6.
- The carton barcode "01993999999508631010002351316091921102939" is highlighted in yellow.
- The highlighting tool is selected in the PDF editor's toolbar, indicated by a red "1" and a hand icon.
- A red "2" and a hand icon point to the highlighted barcode.



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Step 8:

- A. Present the marked report to the FSIS Import Inspection Personnel as evidence that the cases that require remarking are part of the consignment for that Health Certificate as outlined in FSIS Directive 9900.5 Rev. 2. Section VII. LOT DISPOSITIONS Part E.
- B. FSIS IPP are to verify that the barcode for each shipping unit matches the documentation provided. The numbers after the (21) identify the unique shipping unit number.
- C. FSIS IPP are to permit import inspection establishment personnel to apply the shipping mark to the shipping units if the documentation links the barcode to the foreign inspection certificate.



Step 9:

Once the cartons are remarked, the product can be released into commerce.

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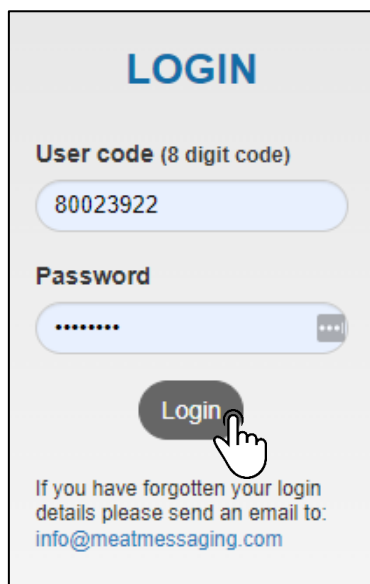
B - What is an Advanced Shipping Notice and Why is it Important?

An Advanced Shipping Notice (ASN) sends all of the relevant consignment information of a load to the consignee. When the health certificate number is added to the export information, the advance shipping notice sends all of the barcode information, and relevant product information to your consignee to keep them updated and informed.

Step 1:

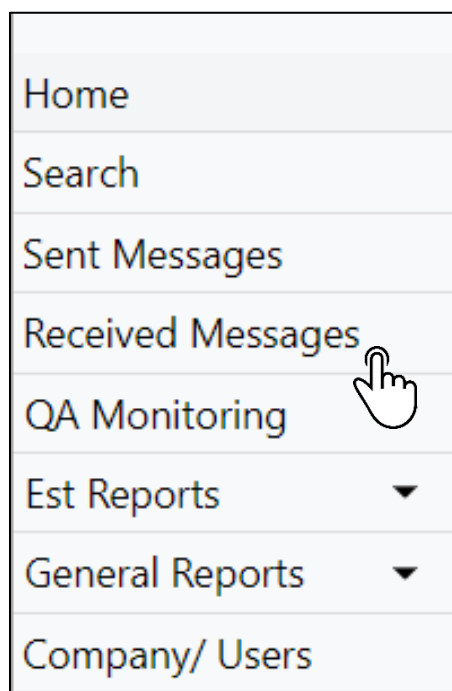
Login to Meat Messaging
<https://www.meatmessaging.org> and login with your usercode and password.

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Step 2:

On the side panel bar, click recieved messages.



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Step 3:

Click the light blue ASN button on the consignment called send advanced shipping notice.

Last Search: 12345678

Movement Details

Message SSCC	Shipping date	Message Type	Message Status	Health Certificate	Company Reference	Shipping Mark	Destination	Show Export Report	Report an issue with the shipment	Send an Advance Shipping Notice
993487310073487500	202301091041	Export	SENT	ABC123			UNITED STATES			

Step 4:

Advance Shipping Notice

Send the Advance Shipping Notice (ASN) for Message SSCC: 993487310073487500

Send to Email Address
chris@usbuyer.com

CC Email Address
qa@reallgoodmeats.com

BCC Email Address

Comments or additional information included in the ASN email
The health certificate number has now been attached.

[Send ASN](#)

CHECK:

Then check to see if the ASN was sent at the bottom of the page under Previous ASNs for this message.

Previous ASNs sent for this Message				
Date	Email To	Email CC	Email BCC	Comments
13 Jan 23	chris@usbuyer.com	qa@reallgoodmeats.com		The health certificate number has now been attached.

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How to Report an Issue with a Consignment

Step 1:

On the side panel bar, click recieved messages.

Home
Search
Sent Messages
Received Messages
QA Monitoring
Est Reports
General Reports
Company/ Users

Step 2:

Search for the consignment using the health certificate/inspection certificate number.

Meat Messaging Search

Heath cert, Shipping Mark, Message SSCC, Carton or Pallet search (GS1 compliant meat carton barcode [GTIN] or Pallet/ Group [SSCC] barcode)

Step 3:

Click report an issue with the shipment.

Movement Details									
Message SSCC	Shipping date	Message Type	Message Status	Health Certificate	Company Reference	Shipping Mark	Destination	Show Export Report	Report an Issue with the shipment
993487310073487500	202301091041	Export	SENT	ABC123			UNITED STATES		Send an Advance Shipping Notice



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Step 4:

Enter the details in the fields and any attachments, then click save notification.

Reported by:			
Reported by Lucas Coldstore	Email for report Lucas@data42.com.au	Company Really Good Cold Storage	MMCID 10000347
Date 2023-02-06T23:02:17		No Search found No	
Details about the shipment:			
Record the Shipping Mark (Port Mark), if known SM123456	Record the Health Certificate Number, if known HC4555655	Record the Bill of Lading, if known	Message SSCC 993487310073312994
Details about the case or carton:			
Record the Packing Est as shown on the case		Record the Barcode (that was used for the search)	
Record any additional Barcodes related to the issue			
Issue or problem:			
FSIS Refusal Number			
Describe the issue or problem with the shipment or case/ cartons?			
Who to notify of the issue:			
Email address of the importer of record or other notifiable party (if known)			
<button>Save notification</button>			
<button>Add Attachments</button>			
Attachment comment	File name	Date uploaded	File type
<button>Send Issue Email</button>			

